

**U.S. – G.C.C.  
Industrial Quality Manufacturing Workshop  
19 – 28 June 2000**

**Monday, June 19**

**NIST Building 222 – Conference Room 3**

8:00 A.M.	Bus pick-up from Hotel
8:30 – 8:45 A.M.	<u>Welcoming Remarks and Introductions</u> Subhas Malghan, Acting Deputy Director Technology Services, NIST
8:45 – 9:45 A.M.	<u>Overview of the National Institute of Standards and Technology (NIST)</u> Magdalena Navarro Office of International and Academic Affairs (OIAA)
9:45 – 10:00 A.M.	<u>Overview of NIST Manufacturing Extension Partnership Program</u> Carrie Hines, Program Analyst, MEP
10:00 – 10:15 A.M.	BREAK
10:15 – 10:45 A.M.	<u>Tour of MEP Display – NIST Lobby</u> Greg Waldrip, Program Analyst, MEP
10:45 – 11:00 A.M.	Group Photo – NIST Lobby
11:00 A.M. – 11:30 P.M.	<u>National Advanced Manufacturing Testbed (NAMT) Program</u> David Stieren, NAMT Program Manager Manufacturing Engineering Laboratory (MEL), NIST
11:30 – 1:30 P.M.	WELCOME LUNCH – NIST Dining Room C
1:30 – 3:00 P.M.	<u>ANSI – RAB National Accreditation Program</u> John Donaldson, Vice President for Conformity Assessment American National Standards Institute (ANSI)
3:00 – 3:15 P.M.	BREAK
3:15 – 4:15 P.M.	<u>Laboratory Accreditation in the U.S.</u> David Alderman, Chief National Voluntary Laboratory Accreditation Program (NVLAP)

4:15 – 5:00 P.M.                    National Voluntary Conformity Assessment Evaluation (NVCASE)  
Walter Leight, Deputy Director  
Office of Standards Services, TS

5:00 P.M.                                Bus departs for Hotel

<b>Tuesday, June 20</b>	<b>NIST Building 222 – Conference Room 3</b>
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8:00 A.M.                                Bus pickup from Hotel

8:30 A.M. – 12:00 P.M.            ISO 9000:2000 Training

12:00 – 1:30 P.M.                    LUNCH – NIST Cafeteria

1:30 – 5:00 P.M.                    ISO 9000:2000 continues

5:00 P.M.                                Bus departs for Hotel

<b>Wednesday, June 21</b>	<b>NIST Building 222 – Conference Room 3</b>
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8:00 A.M.                                Bus pickup from Hotel

8:30 A.M. – 12:00 P.M.            ISO 14000 Training

12:00 – 1:30 P.M.                    LUNCH – NIST Cafeteria

1:30 – 5:00 P.M.                    ISO 14000 continues

5:00 P.M.                                Bus departs for Hotel

<b>Thursday, June 22</b>	<b>NIST Building 222 – Conference Room 3</b>
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8:30 A.M.                                Bus pickup from Hotel

9:00 – 10:30 A.M.                    Industrial Quality Programs  
Henry Hwong  
Air Conditioning and Refrigeration (ARI)  
  
Bernard Liebler  
Health Industry Manufacturers Association (HIMA)  
  
Brendan Pelan  
Bell Atlantic

10:30 – 10:45 A.M.	BREAK
10:45 A.M. – 12:00 P.M.	<u>Panel: Questions and Discussion of Industry Quality Programs</u>
12:00 – 1:30 P.M.	LUNCH
1:30 – 2:30 P.M.	<u>SIX Sigma Quality Management System Overview</u> Andrew Wolter, Master Black Belt – Refrigeration General Electric Appliances
2:30 P.M.	Bus departs for Washington, D.C. American Petroleum Institute 1220 L Street N.W. Washington, D.C., 20005 202 682 8000
3:30 – 5:00 P.M.	<u>Overview of the American Petroleum Institute (API)</u> John Noxon, Licensing and Registration Coordinator  Tour of Washington, D.C.

<b>Friday, June 23</b>
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<b>NSIT Building 222 – Conference Room 3</b>
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8:15 A.M.	Bus pickup from Hotel
8:45 – 10:00 A.M.	<u>Overview of the U.S. Tire Industry</u> Steve Butcher, Vice President of Technical and Standards Rubber Manufacturers Association (RMA)  Gloria Bartholomew, Director of Technical and Standards Rubber Manufacturers Association (RMA)
10:00 – 11:00 A.M.	<u>QS-9000</u> Joe Bransky Supplier Quality Requirements Task Force (SQRTF) General Motors
11:00 A.M.	Bus departs for Sterling, Virginia
11:45 A.M. - 1:30	LUNCH – en route
1:0 – 4:00 P.M.	Site Visit
4:00 P.M.	Bus departs for Hotel

**Saturday, June 24 and Sunday, June 25**

On your own

**Monday, June 26**

**NIST Building 222 – Conference Room 3**

- 7:30 A.M. Bus pickup from Hotel – Depart for York, Pennsylvania
- 9:30 – 11:00 A.M. YORK International Corporation – Site Visit  
631 S. Richland Ave  
York, PA 17405  
717 771 7890
- 11:00 – 1:15 P.M. Bus Departs for Harley Davidson  
1425 Eden Road  
York, PA 17402  
717 846 6330
- LUNCH en route – Old Country Buffet
- 1:15 – 3:30 P.M. Harley Davidson – Site Visit
- 3:30 P.M. Bus departs for Hotel

**Tuesday, June 27**

**NIST Building 222 - Conference Room 3**

- 9:00 A.M. Bus pickup from hotel
- 9:15 – 9:30 A.M. Administrative Needs
- 9:30 – 11:00 A.M. Market Dynamics and the Impact on Producer Quality  
John Tittle  
Consumers Union
- Alain Sheer, Director of Marketing Practices  
Federal Trade Commission (FTC)
- 11:00 – 11:15 A.M. BREAK
- 11:15 A.M. – 12:00 P.M. Overview of the Malcolm Baldrige National Quality Program  
Robert G. Fangmeyer, National Quality Program
- 12:00 – 1:30 P.M. LUNCH – NIST Cafeteria

1:30 – 2:30 P.M.	<u>Malcolm Baldrige Processes</u> Jacqueline K. DesChamps, National Quality Program
2:30 – 3:30 P.M.	<u>The Status of Quality Programs in the G.C.C.</u> G.C.C. Participants
3:30 – 3:45 P.M.	BREAK
3:45 – 4:30 P.M.	<u>The Status of Quality Programs in the G.C.C. (continued)</u>
4:30 P.M.	Bus departs for Hotel
6:00 P.M.	Farewell Dinner – Gaithersburg Holiday Inn

<b>Wednesday, June 28</b>	<b>NIST Building 222 – Conference Room 3</b>
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8:45 A.M.	Bus pickup from hotel
9:00 – 10:15 A.M.	<u>Discussion and Preparation for Forum</u> G.C.C. Participants
10:15 – 10:30	BREAK
10:30 – 11:30 A.M.	<u>Dialogue for Future Activities</u> Moderator: Belinda L. Collins, Director Office of Standards Services (OSS)
11:30 A.M.	<u>Closing and Award of Certificates</u> Mr. Raymond F. Kammer, Director NIST  Dr. Khaled Y. Al-Khalaf, Secretary General Standardization and Metrology Organization for G.C.C. (GSMO)